



Driving Since 1919

Quality Management System Policy

Our Mission

To keep the world driving

Our Vision

To be the leading partner in the supply of innovative chemical solutions for the global automotive aftermarket

Our Quality Policy is defined and strongly driven by the following management principles and behaviours:

- Invest in people and provide a learning team-based environment, to support the enhancement of employee competencies and capabilities, which encourages creativity and empowerment through fact-based decision-making and accountability.
- Build strong and sustainable customer partnerships, to support long-term success, by understanding their needs, those of the end-user and delivering on our shared promises.
- Achieve our commitments to quality, cost, and regulatory compliance, with unwavering ethics.
- Champion and deliver a culture of innovation and continuous improvement, which is used to identify and implement efficient business processes and drive new product development.
- The Senior Leadership Team is responsible for establishing, reviewing, communicating, and maintaining the quality policy and its objectives, built on a strategy to achieve the company's corporate vision, and by implementing a management system that complies with BS EN ISO 9001. Every employee is responsible for Quality Control through the Quality Management System, and to seek improvement by constantly reviewing and encouraging feedback from suppliers, customers and other stakeholders.

Bruce Ellis
President and Managing Director
Holt Lloyd International
31st October 2023



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